

Communications Guideline  
and MSATS Procedures v1.6  
Draft Report and  
Determination

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# Notice of Second Stage Consultation

**Date of Notice:** 25 May 2026

This Notice of the Second Stage of Rules Consultation (Notice) informs all relevant parties including;

- Northern Territory Electricity Market (NTEM) participants
- NT Utilities Commission
- Australian Electricity Market Operator (AEMO) and
- Persons who identify themselves to NT Electricity System Market Operator (NTESMO) as interested in the Communications Guideline (Consulted Persons) that NTESMO is conducting a consultation (Consultation) on the Communications Guideline and Market Settlements and Transactions Solutions (MSATS) procedures.

The Consultation is being conducted under clause S7A.1.3 of the Northern Territory National Electricity Rules (NT NER), in accordance with the Rules consultation requirements in NT NER clause 8.9.4

## Invitations to make submissions

NTESMO invites written submissions on this Draft Report and Determination (Draft Report).

Please identify any parts of your submission that you wish to remain confidential and explain why. NTESMO may still publish that information if it does not consider it to be confidential but will consult with you before doing so.

Consulted Persons should note that material identified as confidential may be given less weight in the decision-making process than material which is published.

## Closing date and time

Submissions in response to this Notice should be sent by email [market.operator@powerwater.com.au](mailto:market.operator@powerwater.com.au) to reach NTESMO by 5.00pm (Darwin time) on 26 June 2026.

All submissions must be forwarded in electronic format (both pdf and Word). Please send any queries about this consultation to the same email address.

Submissions received after the closing date and time will not be valid, and NTESMO is not obliged to consider them. Any late submissions should explain the reason for lateness as well as the detriment to you if NTESMO does not consider your submission.

## Publication

All submissions will be published on NTESMO's website, other than confidential content

## Executive Summary

The publication of this Draft Report and Determination (Draft Report) commences the second stage consultation by NTESMO on proposed changes to the NTESMO Communications Guideline.

On 17 March 2026, NTESMO published the Notice of First Stage Consultation and the Issues Paper. The changes (Changes) which are proposed (Proposal) are updates for MSATS procedures and B2B procedures to be updated to stay aligned with NEM changes. The update supports new rules integrating Consumer Energy Resources (CER) introduced by the Flexible Trading arrangements (FTA) rule, includes new meter types (Type 8 and 9) and removal the Victorian

Debt Transfer Code CR1061.

After the first stage consultation, AEMO undertook a comprehensive review of NTESMO documents to ensure they aligned with current NT procedures. This process involved identifying and addressing gaps and advising of processes and information that is not required in the NT Procedures. NTESMO has updated their documents with the recommendations from AEMO.

- Communications Guideline NTESMO
- MSATS Procedures Principles and Obligations for all Connection Points NTESMO
- Standing Data for MSATS NTESMO
- Business to Business Guide NTESMO B2B Procedure
- Service Order Process NTESMO B2B Procedure
- Customer and Site Details Notification NTESMO B2B Procedure
- Meter Data Process NTESMO B2B Procedure
- Technical Delivery Specification NTESMO B2B Procedure
- Meter Data File Format Specification NEM12 NEM13 NTESMO B2B Procedure
- One Way Notification Process NTESMO B2B Procedure
- Data Posting Process NTESMO B2B Procedure

NTESMO received two submissions from Retailers & Local Network Service Providers (LNSPs). Overall, respondents indicated broad support of the proposed changes.

NTESMO has identified the following material issues, based on these submissions, as well as NTESMO's own analysis:

- Alignment of MSATS Procedures and Introduction of New Metering Types

NTESMO's draft determination is to update changes within the Communications Guideline and associated procedures in the form published with this Draft Report.

## Stakeholder and Consultation Process

NTESMO is consulting on the proposed changes to the Communications Guideline in accordance with the Rules Consultation Procedures in clause 8.9 of the NT NER, as required by clause S7A.1.3 of the NT NER.

NTESMO's indicative timeline for this consultation is outlined below. Future dates may be adjusted depending on the number and complexity of issues raised in submissions.

Table 1 Summary of consultation stages

Process Stage	Date
Publication of Issues Paper	17 March 2026
Closing date for submissions in response to Issues Paper	1 May 2026
Issue prelim draft report	25 May 2026
Prelim draft report feedback	26 June 2026
Publication of Final Report and Determination (Final Report)	20 July 2026

The publication of this Draft Report marks the commencement of this second stage consultation.

## 1. Background

### 1.1 NT NER requirements

NTESMO is responsible for the establishment and maintenance of a Communications Guideline specified in S7A.1.3 of the NT NER.

The Communications Guideline authorised by NTESMO under Chapter 7A must be established and amended by NTESMO in accordance with the Rules consultation procedures.

### 1.2 Context for this consultation

NTESMO has made changes to the Communication Guideline for updates for MSATS NEM changes and updates to NEM B2B procedures with the information that supports new rules integrating Consumer Energy Resources (CER) introduced by the Flexible Trading arrangements (FTA) rule, includes new meter types (Type 8 and 9)

In summary, the Changes are to:

NTESMO to update NT MSATS procedures to reflect changes to the NEM MSATS procedures.

The Communications Guideline authorised by NTESMO under Chapter 7A must be established and amended by NTESMO in accordance with the Rules consultation procedures.

The proposed effective date for the documents is 1 November 2026.

### 1.3 First stage consultation

On 17 March 2026, NTESMO issued a Notice of First Stage Consultation and published an Issues Paper and initial draft amended procedure document. This information is available on NTESMO's website.

The Issues Paper included a summary of the proposed changes.

In response, NTESMO received two submissions.

NTESMO has published copies of all written submissions (excluding any confidential information) on NTESMO's website.

## 2. Summary of Material Issues

The key material issues are as follows:

No.	Issue	Raised by
1.	Alignment of MSATS Procedures and Introduction of New Metering Types	Power and Water and Jacana Energy

A detailed summary of the issues raised by Consulted Persons in submissions, together with NTESMO's responses, is

contained in **Appendix A**.

## 3. Discussion of Material Issues

### 3.1 Alignment of MSATS Procedures and Introduction of New Metering Types

Metering Services considers that the proposed MSATS Procedure changes will result in minor operational impacts, primarily requiring updates to ICT systems, inter-participant processes, and supporting documentation such as the PWC Retailer Handbook.

A key issue raised by Metering Services is the continued inclusion of Secondary Settlement Points and Types 8 and 9 metering within the MSATS Procedures and Standing Data for MSATS documents. These concepts are not applicable in the Northern Territory and creates a risk of ambiguity in interpretation and implementation. Metering Services recommends that these sections be explicitly marked as not applicable to the NT or removed entirely.

Jacana Energy has also advised that this consultation does not introduce any material or operational changes to Jacana Energy's role or obligations in MSATS and advised that the changes are administrative and alignment-driven, rather than process-changing

NTESMO has reviewed the responses of the proposed amendments to the NT Communications Guideline and associated MSATS, B2B and Data Posting procedures. While the changes are assessed as generally minor for the Northern Territory, there are several material issues identified particularly around the continued inclusion of processes and concepts that are not applicable in the NT. Metering Services and Customer Experience & Operations (CXO) have responded in accordance with their respective operational responsibilities.

**Question 1: NTESMO has updated the documents to appropriately reflect participant feedback, are there any further questions or material concerns?**

## 4. Draft Determination

NTESMO's draft determination is to amend the following procedure documents in the form published with this Draft Report, in accordance with Chapter 7A of the NT NER:

- Communications Guideline v1.6 NTESMO Draft Determination Change Marked
- Communications Guideline v1.6 NTESMO Draft Determination Clean
- Business to Business (B2B) Guide v1.6 NTESMO Draft Determination Change Marked
- Business to Business (B2B) Guide v1.6 NTESMO Draft Determination Clean
- Customer Site Details Notification Process v1.6 NTESMO B2B Procedure Draft Determination Changes Marked
- Customer Site Details Notification Process v1.6 NTESMO B2B Procedure Draft Determination Clean
- Service Order Process v1.6 NTESMO B2B Procedure Draft Determination Changes Marked
- Service Order Process v1.6 NTESMO B2B Procedure Draft Determination Clean
- Meter Data Process v1.6 NTESMO B2B Procedure Draft Determination Changes Marked
- Meter Data Process v1.6 NTESMO B2B Procedure Draft Determination Clean

- One Way Notification Process v1.6 NTESMO B2B Procedure Draft Determination changes marked
- One Way Notification Process v1.6 NTESMO B2B Procedure Draft Determination Clean
- Technical Delivery Specification v1.6 NTESMO B2B Procedure Draft Determination Changes Marked
- Technical Delivery Specification v1.6 NTESMO B2B Procedure Draft Determination Clean
- Data Posting Process v1.6 NTESMO B2B Procedure Draft Determination Changes Marked
- Data Posting Process v1.6 NTESMO B2B Procedure Draft Determination Clean
- Meter Data File Format NEM12 and NEM13 v1.6 NTESMO Draft Determination changes Marked
- Meter Data File Format NEM12 and NEM13 v1.6 NTESMO Draft Determination Clean
- MSATS Procedures Principles and Obligations for All Connection Points v1.6 NTESMO Draft changes marked
- MSATS Procedures Principles and Obligations for All Connection Points v1.6 NTESMO Draft Determination Clean
- Standing Data for MSATS v1.6 NTESMO Draft Determination Changes Marked
- Standing Data for MSATS v1.6 NTESMO Draft Determination Clean

## 5. Appendix A: Summary of Submissions and NTESMO's Responses

Number	Question	Consulted Person	Participant Comments	NTESMO Response
1	Do the participants agree with NTESMO that these changes will not impact processes in the Northern Territory?	Power and Water	The changes will have minor impacts on processes between market participants requiring changes to ICT systems, inter-participant processes and the PWC Retailer handbook.	NTESMO notes the response from Power and Water
1	Do the participants agree with NTESMO that these changes will not impact processes in the Northern Territory?	Jacana Energy	<p>Jacana Energy broadly agrees with NTESMO that the proposed v1.6 changes will not materially impact operational processes in the NT.</p> <p>From Jacana Energy's perspective, the Communications Guideline and MSATS Procedures v1.6 do not introduce any material or operational changes to Jacana Energy's role or obligations in MSATS. The proposed amendments are largely administrative and technical, focusing on improving communications standards, B2B processes, and data exchange arrangements across the market.</p>	NTESMO notes the response from Jacana Energy
2	Are there any other comments on the minor changes through the rest of the MSATS Procedures and	Power and Water	PWC Metering Services suggests that the changes related to Secondary Settlement Points and Types 8 and 9 metering are not included in the MSATS Procedures and the Standing Data for MSATS documents as they are not applicable in the NT and marked as such. The continued inclusion creates the risk of	NTESMO notes the response from Power and Water. AEMO reviewed the NTESMO procedures and

Number	Question	Consulted Person	Participant Comments	NTESMO Response
	Standing Data for MSATS documents?		<p>ambiguity in interpretation of the procedures.</p> <p>PWC Customer Services and Operations notes that the removal of the “Sensitive Load” check from the CDR reconciliation process will not have an impact in the NT as these control objective of this is met through existing Life Support processes conducted with retailers. It is important that all market participants continue to actively participate in the Life Support processes to maintain the integrity of this information and continually improve.</p>	<p>recommended updates and/or removals relating to Secondary Settlement Points, Types 8 and 9 metering, and the “Sensitive Load” check. NTESMO has now incorporated these changes into the documents where applicable to reduce ambiguity and reflect in NT processes</p>
2	Are there any other comments on the minor changes through the rest of the MSATS Procedures and Standing Data for MSATS documents?	Jacana Energy	<p>Jacana Energy notes that the NT MSATS Procedures have been updated to maintain alignment with the NEM MSATS Procedures, including support for Flexible Trading Arrangements (FTA) Rule changes, new metering types (Type 8 and Type 9), and the removal of the Victorian Debt Transfer Code CR1061. From a Jacana Energy perspective:</p> <ul style="list-style-type: none"> <li>• The additional and removed MSATS and Standing Data fields are optional in nature.</li> <li>• The changes are administrative and alignment-driven, rather than process-changing.</li> <li>• There is no impact to existing NT MSATS processes, systems, or compliance obligations for Jacana Energy. Jacana Energy agrees with NTESMO’s assessment that the minor changes to the MSATS Procedures and Standing Data for MSATS documents will not</li> </ul>	<p>NTESMO notes the response from Jacana Energy. NTESMO confirms that Flexible Trading Arrangements (FTA) are not currently being introduced in the Northern Territory.</p> <p>NTESMO also confirms that Type 8 and Type 9 metering provisions were included to maintain alignment with the NEM procedures;</p>

Number	Question	Consulted Person	Participant Comments	NTESMO Response
			<p>impact NT participants and do not require any changes to Jacana Energy’s current operational or system arrangements.</p> <p>Does NTESMO intend to introduce Flexible Training Arrangements in the Northern Territory?</p> <p>Can NTESMO confirm that Type 8 and Type 9 meters have been created to support NEM initiatives which are not currently applicable in the NT?</p>	<p>however, these metering types are not currently applicable in the NT.</p>
3	Do the participants support the proposed changes to the business to business procedures?	Power and Water	<p>Metering Services largely supports the proposed changes to the B2B Procedures but requests that NTESMO consider explicitly marking sections related to: secondary settlement points and Types 8 and 9 metering, and legacy meter replacement programs as not applicable in the NT. The continued inclusion creates the risk of ambiguity in interpretation of the procedures.</p> <p>Throughout the document remove the references to Clause 2.3 in the B2B Service Order process in various figures or sections as this is not applicable in the NT.</p> <p>Specific comments on individual procedures as follows:</p> <ul style="list-style-type: none"> <li>• In the B2B Procedure Customer and Site Details Notification <ul style="list-style-type: none"> <li>a. The changes introduced in section 5.7.1 introduce ambiguity on whether or not the Business Events in table 12 must or should be included in the BusinessAcceptance/Rejection. We suggest revising this section to make this clear.</li> </ul> </li> </ul>	<p>NTESMO notes the response from Power and Water. NTESMO has updated the documents to clarify or remove references that are not applicable in the NT.</p>

Number	Question	Consulted Person	Participant Comments	NTESMO Response
			<ul style="list-style-type: none"> <li>In the B2B Procedure Service Order Process               <ul style="list-style-type: none"> <li>Make explicit that the Update Standing Data, Commission Metering Installation, and Install meter for customer supplied metering equipment is not applicable in the NT or remove these references.</li> </ul> </li> </ul>	
3	Do the participants support the proposed changes to the business to business procedures?	Jacana Energy	<p>Yes. Jacana Energy supports the proposed changes to the B2B Service Orders and their use.</p> <p>Participants generally support the proposed B2B changes, and no objections or concerns have been identified to date.</p>	NTESMO notes the response from Jacana Energy.
4	Do the participants have any questions regarding the Data posting process?	Power and Water	Metering Services does not have any questions regarding the Data Posting Process.	NTESMO notes the response from Power and Water.
4	Do the participants have any questions regarding the Data posting process?	Jacana Energy	<p>Jacana Energy notes that the proposed Data Posting Process enables one-way information exchange where delivery confirmation is limited to the B2B e-Hub and does not require acknowledgment from the recipient. The procedure may be used to support the provision of Basic Power Quality Data.</p> <p>JE has no questions or concerns regarding the proposed Data Posting Process. The process is optional, does not introduce new</p>	NTESMO notes the response from Jacana Energy.

Number	Question	Consulted Person	Participant Comments	NTESMO Response
			obligations, and is not required for current NT operational arrangements.	
5	Do the participants agree with NTESMO that this Procedure is not required in the Northern Territory?	Power and Water	PWC Metering Services agrees that the Data Posting Procedure is not required in the NT.	NTESMO notes the response from Power and Water
5	Do the participants agree with NTESMO that this Procedure is not required in the Northern Territory?	Jacana Energy	Yes. Jacana Energy agrees with NTESMO's assessment that the Data Posting Process is not required in the NT at this time. Given its optional nature, one-way delivery model, and lack of mandatory participant interaction, the process does not affect existing NT B2B processes, systems, or operations, and no implementation is required for Northern Territory.	NTESMO notes the response from Jacana Energy.
6	Do you have any other suggestions, comments or questions regarding this consultation?	Power and Water	Consideration should be given to the timing of the NTESMO consultations so that the feedback periods do not overlap with periods of consultation on the equivalent AEMO procedures. The current situation creates additional risk of any changes made to the NTESMO procedures being out of step with changes made to the AEMO procedures, which can have impacts on NTEM participants transacting via the AEMO B2B e-HUB platform and MSATS.	NTESMO notes the response from Power and Water
6	Do you have any other suggestions, comments or questions regarding this consultation?	Jacana Energy	Jacana Energy notes that the other minor changes are limited to alignment, formatting, and cosmetic updates across NTESMO documents. JE has no additional suggestions, comments, or questions in relation to these changes. Jacana Energy agrees with NTESMO that these minor updates are non-material and do not	NTESMO notes the response from Jacana Energy.

Number	Question	Consulted Person	Participant Comments	NTESMO Response
			impact existing NT processes, systems, or operational arrangements.	

**Communications Guideline and MSATS Procedures v1.6**  
**Draft Report and Determination**

## **Contact**

**Power and Water – 1800 245 092 from 8am to 5pm  
weekdays.**

**Market Operator – 08 8985 8566**

**Email: [market.operator@powerwater.com.au](mailto:market.operator@powerwater.com.au)**

**NTESMO**